



We open up the world for you

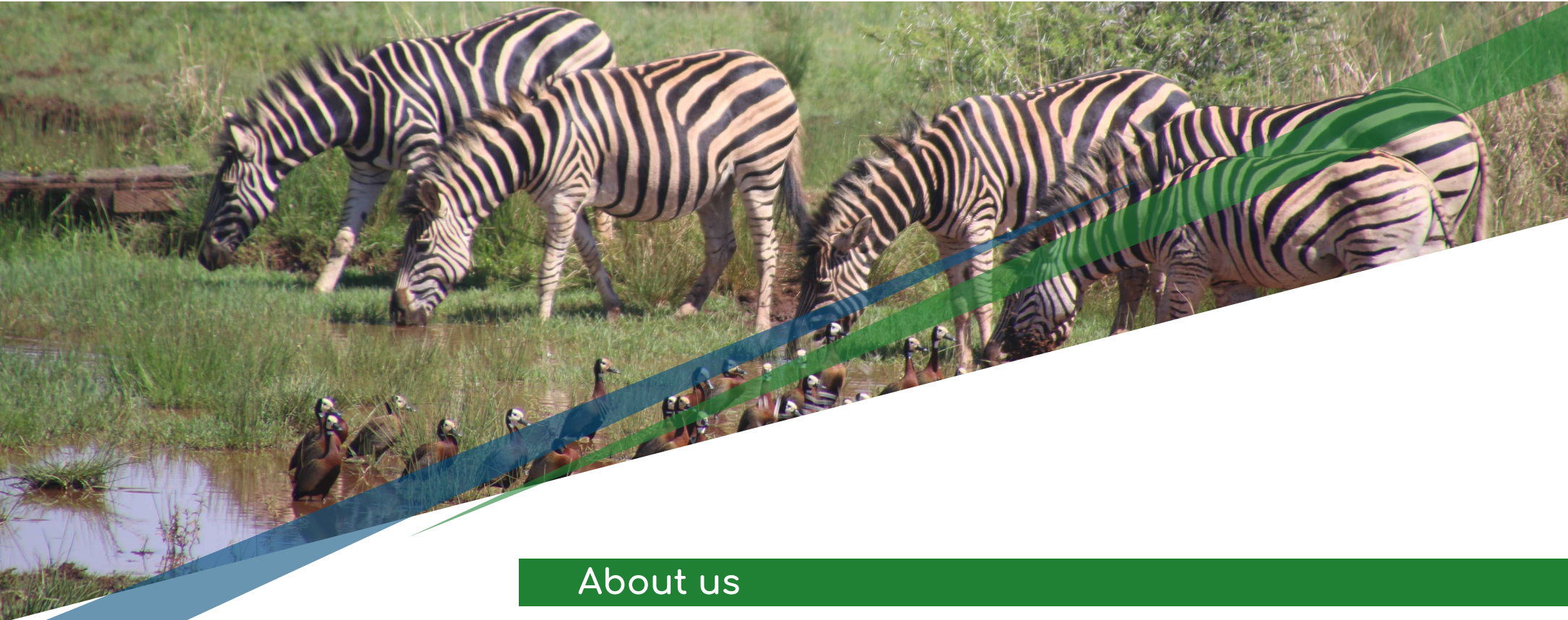
PROFILE



We open up the world for you

OUR PURPOSE

“ To open up the world for you ”



About us



Trawell Safaris is a travel company that incorporates a Travel Agency, Tour Operation and a Corporate Travel operation. Each of these operations have enjoyed sustained growth over the years that we have been in operation, we ticks all the right boxes, We are committed to bringing you exclusive deals in domestic and international airfares, as well as accommodation, car hire, travel insurance, visa processing and adventure travel deals. We sort through thousands of accommodation, transport and tour options to find the one most suited to your needs, with value for money always at the forefront of our thinking.



Vision



To lead the operation of tour and travel services in the region through constant improvement, customer satisfaction and innovation. To be a company highly reputable with an outstanding excellence and with exemplary relations with the community, the environment and the social responsibility.

Mission



A firm commitment to customer satisfaction. We seek to always provide professional solutions and added value in all our services to exceed our client's expectations and to achieve our goals. We want to create value and to make a difference, that is why we support the sustainable and responsible tourism.



Our Values



1. OUR PEOPLE

Our company is our people. We care for our colleagues' health and well being, their personal and professional development and their financial security. We believe that work should be challenging and fun for everyone and through work we contribute to our community.

2. OUR CUSTOMER

We recognise that our customers always have a choice. We care about personally delivering amazing travel experiences. This is provided with honesty, integrity and a great attitude. It is the key to our company's success. The key measure of whether we really are personally providing our customers with an amazing experience, an amazing product and a very caring service is they will return again and again.

3. BRIGHTNESS OF FUTURE

We believe our people have the right to belong to a Team (family), a Village, an Area (tribe) and Nation (hierarchy) that will provide them with an exciting future and a supportive working community. They also have the right to see a clear pathway to achieving their career goals. Promotion and transfers from within will always be our first choice.

4. TAKING RESPONSIBILITY

We take full responsibility for our own successes or failures. We do not externalise. We accept that we have total ownership and responsibility, but not always control. As a company we recognise and celebrate our individual and collective successes.

5. EQUALITY AND UNITY

In our company, we believe that each individual should have equal privileges and rights. In all our countries and all our businesses there should be no 'them and us'.



Our Services

Ticketing

The IATA license allows us to ticket all IATA registered airlines. Private air charter and helicopter services are provided as and when required. We provide a Rail tickets service both domestically and internationally

Car Hire

We provide cars for hire, normal and high end for both self drive and driven. WE also provide larger cars/buses if you are traveling as a group.

Visas

We can obtain visas in return for a small fee.

Hotel Reservations

For all the major local and international international hotels. Groups' corporate rates are available to our clients. Depending on the client's specific corporate policy and 'bed night' volume, more advantageous as rates can be negotiated.



Our Services

Holidays / Tours

We also have a team of experienced leisure consultants who are able to arrange tailor made holidays locally and internationally.

Travel Planning

The company is able to assist a client in a review of their Corporate Travel and the establishment of a travel policy designed to benefit the client in line with the nature of the business and the company's overall travel requirements. This can result in the negotiation on the clients' behalf of 'route deals' with relevant international carriers, as well as negotiated Corporate rates with pre agreed hotel groups.



Our Operating Hours

The offices are open from 9am to 5.30pm from Mondays to Fridays.

However we operate a 'full out of hours' service to our clients



CONTACTS

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